

Terms and Conditions APRIL 2021

We can confirm your offer of a place once you have completed a Booking Form, provided ID & made the payment of our non-refundable administration fee of £35.00 per family.

- We are only able to hold places open for 7 days from the date of offer.
- All fees are payable in advance by the 1st of the month.
- We require a minimum of 2 sessions per week.

FUNDING: Anglia Sunshine Nurseries offers funding in accordance with the most recent Suffolk County Council's guidance, for children from the term following their 3rd birthday. We also offer 2-year-old funding if presented with a golden ticket or code. 30 hours subsidised funded places will only be guaranteed once we have received and validated your code. All places are offered subject to availability.

| Sessions Subject to Availability | Children aged under 3 Includes all meals and snacks | From the month after a child turns 3 years old Includes all meals and snacks | For All Funded Places only. The additional daily charges below will be made for meals, snacks, and activities. <i>NB: Funded Sessions can only be changed at the end of each term.</i> |
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| Any Additional Hours <i>we require 24 hours' notice for any additional hours - to ensure staffing levels are maintained.</i> <i>Additional hours are subject to availability.</i> | £8.80 | £8.80 | £8.80 For all additional or non - funded hours |
| Full Day 8.00am – 6.00pm | £58.80 | £54.70 | £18.50 |
| Short Day 8.00am – 3.30pm | £52.25 | £51.60 | £15.50 |
| Half Day – 5 hours (limited Availability) 8.00am - 1.00pm or 1.00pm – 6.00pm | £39.40 | £36.10 | £14.00 |

- I. If you are entitled to the universal 15 hours or the extended 30 hours, these can be stretched over the full year September to September, you can use all those hours with Anglia Sunshine Nurseries or normally in partnership with us and another provider. You will need to nominate the universal or extended provider to enable all providers to process the claims and only claim up to your agreed entitlement.
- II. All fees are payable by standing order, credit card, bank transfer and/or Child Care Vouchers, and must be received by 1st of each month, in advance for the following month's fees.
 - a. For example, August fees invoiced in July should be received by 1st August.

- III. Funded Fees are normally calculated over 38 weeks of the year - with the additional 14 weeks being charged on our normal terms of business or the funding can be stretched over 52 weeks.
- IV. The Nursery will be closed for Christmas week and all Bank Holidays (As staff are still paid - full fees/funding will be applicable).
- V. We have a very restricted number of term time only places available in the pre-school only. Though we do charge a retainer for holidays of 50% of the fee or a minimum 2 sessions per week.
- VI. There are limited funded places available that are free at the point of entry available on request and subject to availability, please speak to the Manager.
- VII. No discounts will be given for holidays or Bank holidays or quarantine periods. Fees are still payable if your child is off sick from nursery. For operational purposes, we require written or email notice of holidays or non-attendance.
- VIII. Full paying Fees include freshly prepared meals, snacks, drinks (excluding formula milk) as well as all additional activities. These are all charged for within the daily fee for all funded places.
- IX. We ask you to bring nappies. Sun cream and any special nappy cream will also need to be supplied for your child.
- X. Due to strict child: staff ratio's, it is important to keep to your child's session times. Parents and carers who collect their child late or drop off earlier than the start of their session will be charged £15.00 for first 15 minutes or part thereof. Thereafter it is £5.00 for every additional 5 minutes or part thereof.
- XI. Any extra sessions or days booked will be invoiced separately, and can be paid for by cash, credit card, bank transfer and/or Child Care Vouchers.
- XII. A late payment charge of £35.00 will automatically be made for any fees received after 1st of the month.
- XIII. A new Registration Form will be required if you wish to confirm a further place for siblings.
- XIV. We require a months' notice of termination in writing, otherwise full fees will be charged.
- XV. Fees are reviewed regularly, and any changes will be notified with 1 month's written notice.
- XVI. We work hard to ensure that we have a great team at Anglia Sunshine Nurseries and on occasion that has led to families offering employment to members of our team, if this were to happen, we will charge a £5,000 introduction fee to cover our recruitment and training costs.